

# ZIP-UP® CEILING & UNDERDECK LIMITED LIFETIME WARRANTY



MP Global Products, LLC ("Manufacturer") warrants that its Zip-UP® Ceiling and Underdeck Water Management System ("Product") is free from defects in manufacturing, materials, and workmanship. The Product is intended to be used as a water management system, specifically designed to be installed on the underside of the joists on an outdoor/open-air elevated deck with natural wood or manufactured decking as the deck surface on top of the joists\*\*. The manufacturer further warrants that the Product will snap together as designed when installed following the installation recommendations from the installation guide. This warranty is extended to the original purchaser of the Product (the "Owner") and is subject to the exclusion and limitations provided below. This warranty is not transferable.

IN THE EVENT OF A DEFECT, MALFUNCTION, OR OTHER FAILURE OF THE PRODUCT (NOT OTHERWISE EXCLUDED BELOW), THE MANUFACTURER WILL REMEDY THE DEFECT OR FAILURE WITHOUT CHARGE TO THE OWNER-PROVIDED NOTICE OF THE WARRANTY CLAIM IN THE MANNER PROVIDED BELOW IS RECEIVED BY THE MANUFACTURER WITHIN THE LIMITED WARRANTY PERIOD. THE REMEDY FOR ANY SUCH DEFECT, FAILURE, OR MALFUNCTION IS LIMITED, AT THE MANUFACTURER'S OPTION, TO THE REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE OF THE PRODUCT. THE REPAIR OR REPLACEMENT OPTIONS ARE LIMITED TO THE REPLACEMENT COST OF THE PRODUCT. THIS LIMITED WARRANTY IS FURTHER SUBJECT TO THE CONDITIONS, LIMITATIONS, AND EXCLUSIONS PROVIDED HERE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE IN THE UNITED STATES OF AMERICA.

## CONDITIONS/EXCLUSIONS TO THE LIMITED WARRANTY

THIS WARRANTY IS FURTHER MADE SUBJECT TO THE FOLLOWING CONDITIONS AND EXCLUSIONS, PLEASE READ THE FOLLOWING CAREFULLY:

- **Required Installation.** To be covered by this warranty, the Product must be installed following the Manufacturer's recommended installation instructions.
- **Sunlight exposure.** This warranty does not cover the installation of the Product in an area of direct or highly reflective sunlight nor does it include any color variation by time or manufacture.
- **Damage Coverage.** This warranty only covers damage caused to the Products.
- **Limitation on Cause of Defects Covered Under Warranty.** This warranty covers only defects in manufacturing materials or workmanship and does not cover defects, malfunctions, or failures resulting from any other causes including, without limitation: (i) improper or inadequate installation; (ii) defects caused by fire, tornado, hurricane, acts of God, extraordinary environmental conditions, riot or other civil insurrections, or acts of war or conflict; (iii) defects caused by abusive conditions or accidents, such as but not limited to cutting, severe impact, or improper storage prior to installation; (iv) installation or use of the product in any manner not recommended by the manufacturer including, but without limitation the use of improper or un-recommended cleaning solutions or cleaning practices.
- **Controlling Document.** This warranty is the sole and exclusive description of the products' warranties. Any written or oral representation, warranties, or guarantees concerning the Products which are inconsistent with or beyond the scope of the description contained herein are superseded by this document and deemed inapplicable or void.
- **Required Procedures to Submit a Warranty Claim.** In order to obtain performance of any warranty obligation, the Owner must do the following: Contact the manufacturer at the toll-free number listed below or by mail at the address listed below, and request a claim form. Complete and return the claim form packet to the Manufacturer within the Limited Warranty Period. The claim form packet must also include a copy of the original purchase itemized receipt from the dealer/retailer or contractor. The itemized receipt must show Product pricing and taxes paid, purchase location including the date of original purchase, and the method of delivery (contractor delivery, dealer delivery, or third-party delivery). The phone number and address to contact the Manufacturer for these purposes are as follows:

**MP Global Products, LLC Attention: Zip-UP® Ceiling and Underdeck Warranty Claim  
Department 2500 Old Hadar Road PO Box 2283 | Norfolk, Nebraska  
USA 68702-2283 Phone: (888) 379-9695 | Fax: (402) 379.9737**

THIS WARRANTY IS GIVEN IN LIEU OF IMPLIED WARRANTIES. IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE. TO THE EXTENT ALLOWED BY APPLICABLE LAWS, THE MANUFACTURER HEREBY DISCLAIMS ANY AND ALL SUCH RIGHTS. UNDER NO CIRCUMSTANCES SHALL MANUFACTURERS BE LIABLE TO THE OWNER, OR ANY OTHER PERSON FOR ANY CONSEQUENTIAL, INCIDENTAL, ECONOMIC, DIRECT, INDIRECT, GENERAL, OR SPECIAL DAMAGES ARISING OUT OF ANY BREACH OF WARRANTY, EXPRESS OR IMPLIED, UNDER THIS CONTRACT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY HEREBY SUPERSEDES ALL PRE-EXISTING WARRANTIES, EITHER EXPRESS OR IMPLIED, RELATING TO THE PRODUCTS.

**\*\*Other installation applications of the ZipUp Water Management System can be submitted for "Special Application Warranty Coverage Review" by contacting Zip-UP® Ceiling and Underdeck prior to installation. Please contact ZipUp at (888) 379-2210 to start the Special Warranty Coverage Review process.**